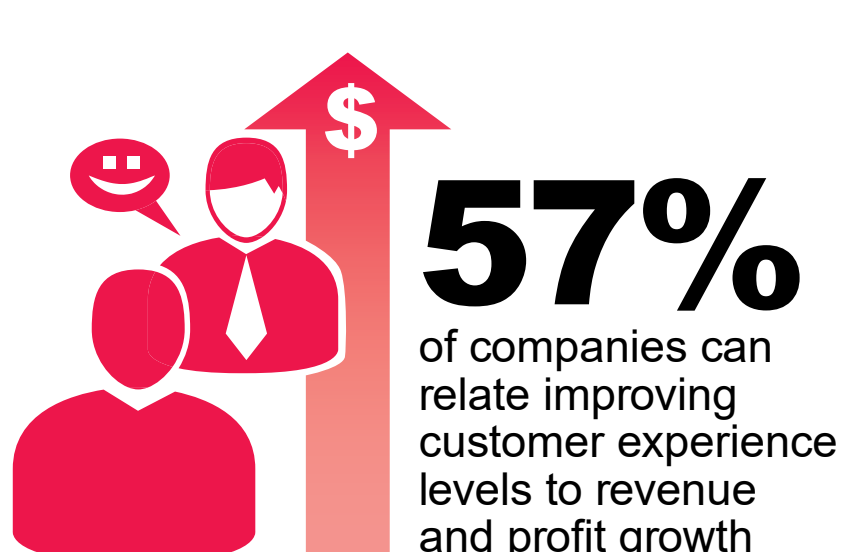




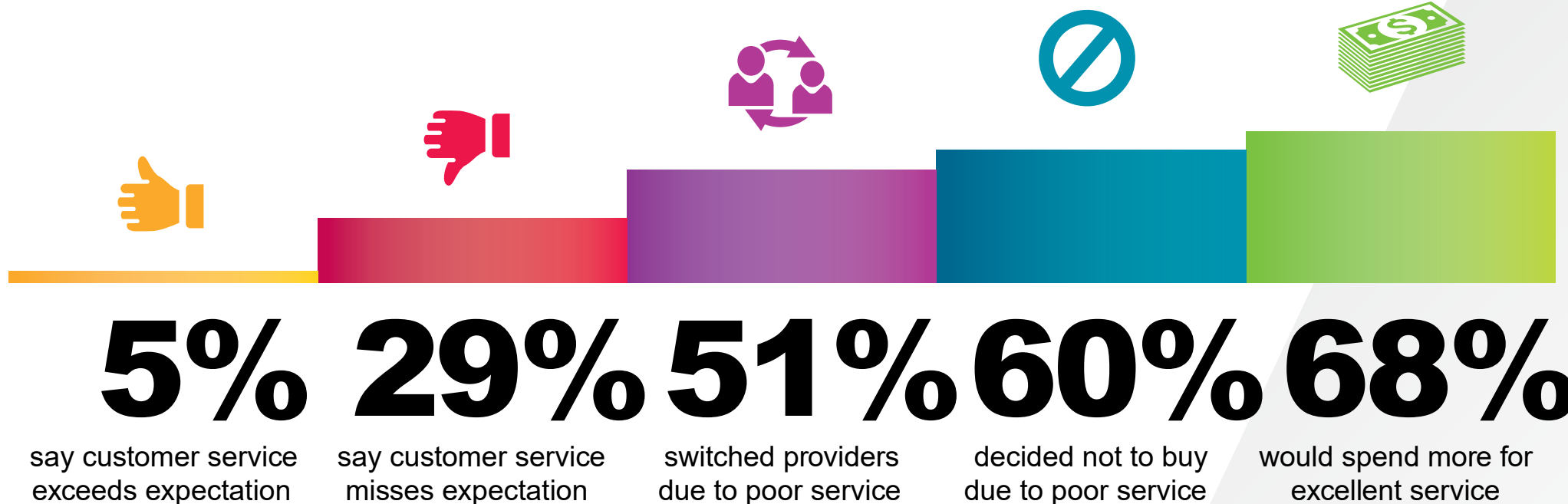
The Benefits of Using Digital Signage for Contact Centers



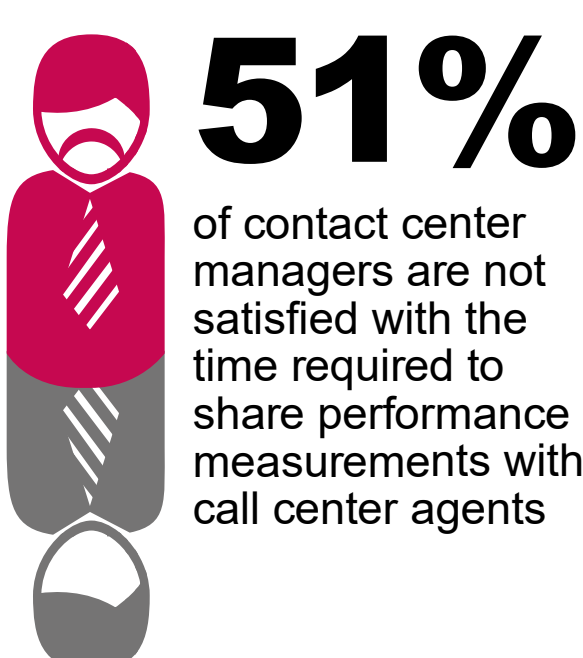
IMPROVING THE CUSTOMER SERVICE EXPERIENCE



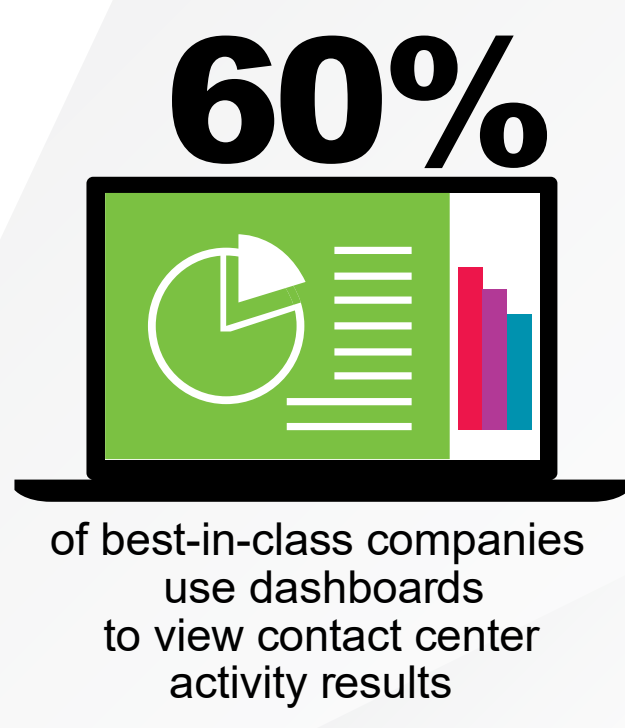
QUALITY CUSTOMER SERVICE EXPERIENCES MATTER



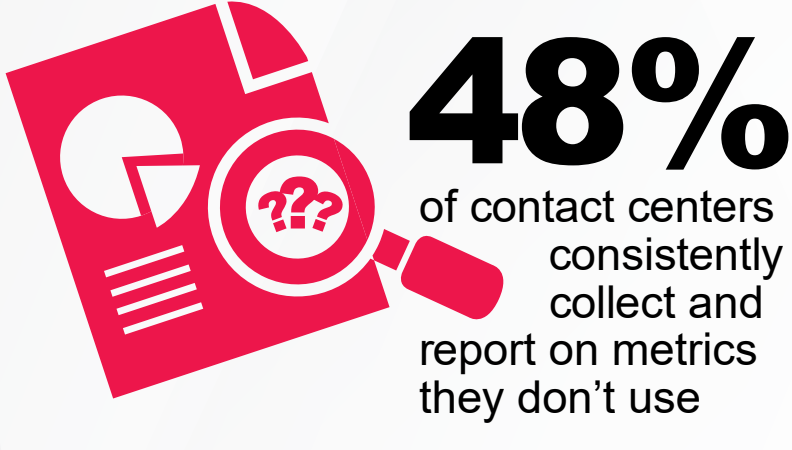
CUSTOMER SERVICE AND REAL-TIME PERFORMANCE MANAGEMENT



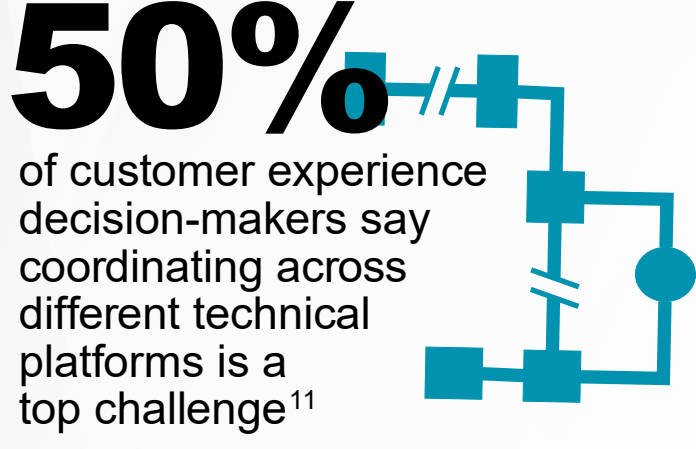
- TOP 5 METRICS** of greatest value when shared with agents
1. Number of calls in queue
 2. Service level percentage
 3. Customer satisfaction
 4. Schedule adherence
 5. First contact resolution
- ★★★★★



DIGITAL SIGNAGE AND REAL-TIME PERFORMANCE MANAGEMENT



- Alcatel
- Aspect
- Avaya
- Cisco
- Genesys
- InContact
- Salesforce
- Sharepoint
- + Many More



Smart companies know the key to greater customer satisfaction and agent productivity is tied to having the right information when you need it, how you need it. Korbyt's Contact Center Solution is a complete visual communications system that today's companies need for operational efficiency and a better customer experience.